Senior JDE CNC and Database Administrator Summary

Michelman is a global developer of water-based barrier and functional coatings for flexible film packaging, paperboard and corrugated cartons; and water-based surface modifiers, additives and polymers for numerous industries including wood care, industrial coatings, inks, fibers, composites and construction products. Michelman services its multinational and regional customers with production facilities in the United States, Europe and Singapore, and a worldwide network of highly trained field technical support personnel.

Currently, we have a great opportunity available for a Senior JDE CNC and Database Administrator Summary to join our global IT support staff. This position will be located in our Blue Ash, Ohio Corporate Global Headquarters.

The Senior JDE CNC and Database Administrator, under the general direction of the IT Manager, and within the guidelines of Systems Development Life Cycle (SDLC) and change management methodologies, will provide technical direction and guidance to individual associates, project teams and other groups as assigned. The scope of the position includes a thorough understanding in the current technology of the following: JDE CNC Administration, database design and structure, program specification and coding. Participate in the evaluation of software tools and also in platform decisions as it relates to servers and infrastructure.

The responsibilities of this position will include:

- Responsible for JDE CNC activities including package builds/promotions, ESU installations, Tools Updates, maintaining Object Management Workbench (OMW) and Object Configuration Management (OCM), Security Administration, JDE printer setup and configuration
- Responsible for all Oracle Database Administration activities including tuning, auditing, upgrades and maintenance
- Responsible for creating, maintaining and troubleshooting critical business forms through BI Publisher
- Install and support other 3rd party core business applications (WERCs, RF Smart, other Oracle databases)
- Develop or make minor changes to JDE reports (UBEs) and forms
- Implement and enforce a robust change management process
- Work with Network Administrator and Senior Technical Analyst, when required, to assess the state of the infrastructure, including servers, and make recommendations to improve efficiency, reduce costs, and provide world class support for a global operation
- Provide backup support for the installation, configuration, maintenance, ETL and all other aspects of data warehouse and business intelligence applications
- Participate in Disaster Recovery
- Lead medium to large technical projects

The preferred candidate will have:

- Bachelor’s degree in Computer Science, Information Systems or related discipline
- 7-10 years of experience supporting large JDE implementations across multiple facilities and geographic locations, in a technical capacity
- Experience with:
  - JDE CNC Activities and Oracle Databases
  - BI Publisher
  - Servers and infrastructure
  - JDE report writing and forms design aid
  - ETL tools (e.g. Informatica) and building data warehouses, or willingness to learn
  - Business intelligence applications such as Oracle or Cognos, or willingness to learn
- Knowledge of UPK, .net, EDI preferred but not required
- Solid general technical knowledge
- Demonstrated ability to lead medium to large technical projects
- Competent and proficient understanding of platforms, such as JD Edwards, Oracle, Microsoft technologies
- Excellent troubleshooting, skills and methodology
- Excellent interpersonal and communications skills, with technical and non-technical associates, within all levels of the organization
- Ability to effectively organize, prioritize and execute tasks
- Ability to work in a team environment
- Knowledge of SDLC and Change Management methodologies

In this role, the successful candidates must:

- Be available to be on-call 24/7 as part of an on-call rotation
- Have flexibility to work evening and weekends if required for system upgrades, packing build/deployments and support of users in different time zones
- At times may be required to perform manual labor in moving PCs, monitors and printers up to 15 lbs.
Michelman is proud of its unique work environment that we have. We pride ourselves in our commitment to our values of integrity, respect and success. Selected candidate will have a rigorous onboarding experience with a continued commitment to technical and professional development. We offer an excellent salary, incentive and benefits package in a progressive, empowered team environment.

**To apply**
Resume and cover letter with salary history and requirements can be e-mailed to:

**Ken Wigton**  
HR Manager  
careers@michem.com

*No relocation will be provided – no phone calls please. Michelman does not hire individuals who use tobacco products. All candidates will receive a drug test prior to beginning employment which will include a test for tobacco products.*

*Michelman is an Equal Opportunity Employer M/F/D/V*